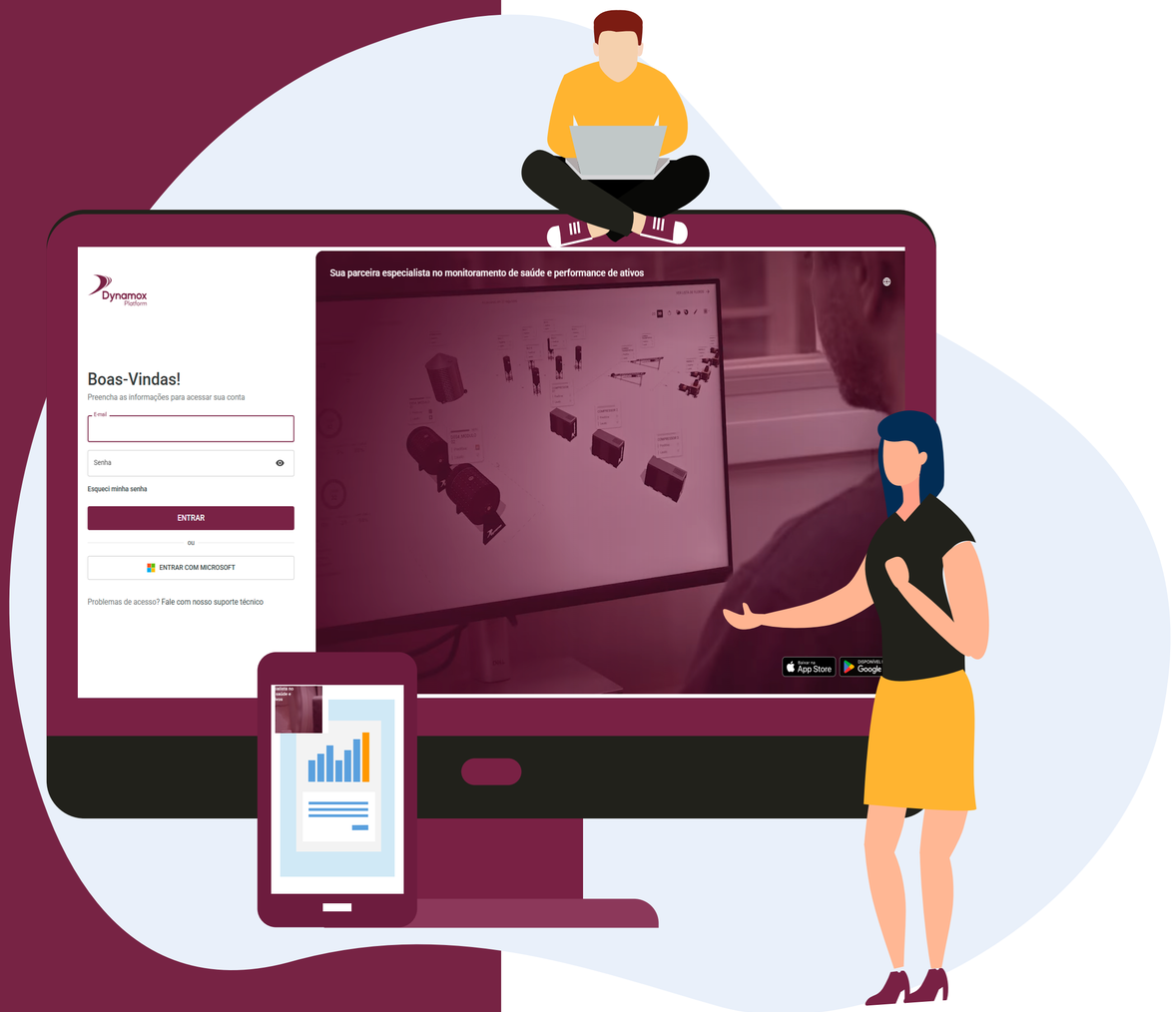


PRIVACY NOTICE – DYNAMOX PLATFORM

Dynamox

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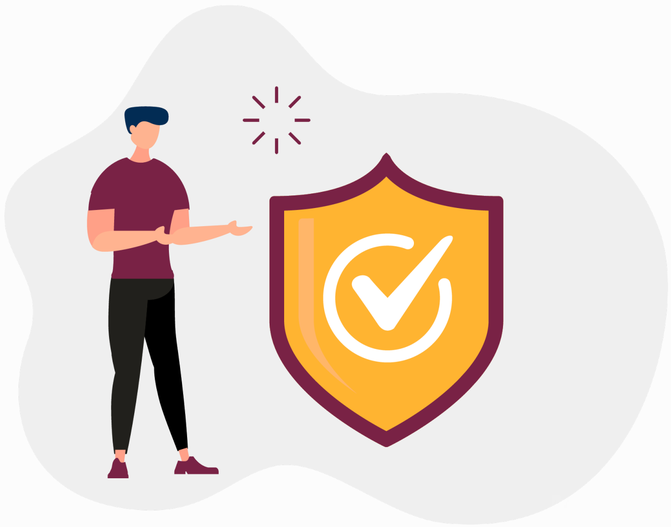
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Introduction

Dynamox S.A. considers the protection of information — especially personal data collected in the course of our business activities — a top priority. We are therefore committed to complying with all applicable legislation and adopting best practices for safeguarding the personal data you share with us.



We process your personal data in accordance with this Privacy Notice and in compliance with the data protection laws applicable to our business, particularly:

• The Brazilian General Data Protection Law (Lei nº 13.709/2018 – LGPD) and the Brazilian Internet Civil Framework (Lei nº 12.965/2014);

• The European Union General Data Protection Regulation (GDPR – Regulation (EU) 2016/679), when applicable to data subjects located in the European Union or in other situations covered by this regulation.

This Notice applies to all users of Dynamox Platform, whether via web or mobile application (“Dynamox Platform”), and includes anyone who uses our products and services, regardless of location.

By using Dynamox Platform, you acknowledge and agree to the processing of personal data as described in this Notice. We recommend reading it in full to understand how your data is handled and to learn how to exercise

your rights. If you do not agree with the terms outlined herein, we ask that you refrain from using Dynamox Platform.

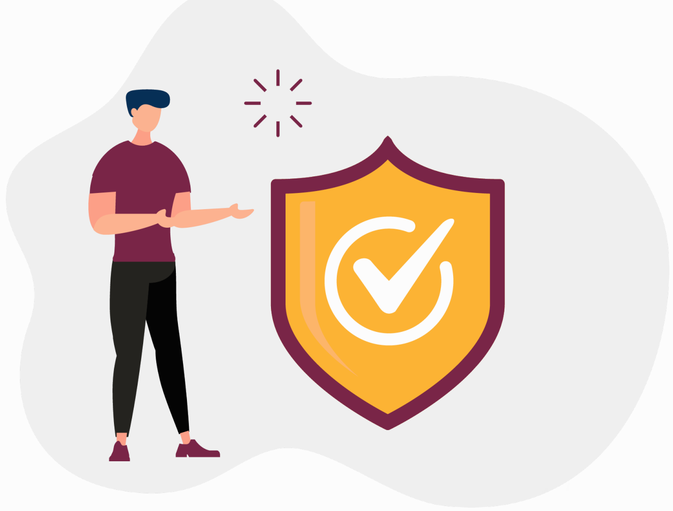
Please note that this Privacy Notice applies exclusively to websites managed by Dynamox within the scope of Dynamox Platform. If you access links that redirect to third-party websites not affiliated with our company, we emphasize that we have no control over their content or privacy practices and therefore cannot be held responsible for them. In such cases, we recommend reviewing the privacy policy of the respective website.

Some key information about who processes your data:

Dynamox S.A.
CNPJ sob nº 09.008.497/0001-69
Coronel Luiz Caldeira street, Condomínio Ybirá, number 67, building C, Itacorubi district, Florianópolis, Santa Catarina, Brazil.

Our Data Protection Officer (DPO), Odair José Nascimento Biasi, can be contacted at: **dpo@dynamox.net**

If you have questions about any terms used, a glossary is available at the end of this document to assist your understanding.



What we collect and how

To carry out its activities — especially in contractual and legal contexts — Dynamox must collect and process certain personal information from its users. We highlight three ways in which your personal data may be processed:

(i) Personal data provided directly by you: We will process personal data that you enter or submit when registering and/or using Dynamox Platform.

(ii) Personal data provided by the contracting party of Dynamox services/ products: Data submitted by the client who has contracted Dynamox's services/products.

(iii) Automatically collected personal data: Data collected through market-standard technologies (such as cookies) to improve your experience on Dynamox Platform.



The personal data we may collect includes

To fulfill the purposes associated with platform usage, we may process identification data such as:

- First name
- Last name
- Email address
- Employee ID (optional)
- Job title (optional)
- Phone number (optional)
- Photo (optional)
- Audio recordings (optional)

Photo and audio data will only be processed in specific modules of the platform when you choose to upload images or record audio. These data are not required to use Dynamox Platform.

We may also process indirect personal data such as IP address, operating system or device type, geolocation, among others.

The provision of the corporate phone number is optional, and a phone number intended exclusively for professional use shall be indicated. Whenever the provided number allows the direct or indirect identification of a natural person, its processing shall be carried out in accordance with this Privacy Notice. If provided, the number may be used to enable the integration of the Dynamox Platform with WhatsApp, thereby allowing the transmission of alerts and notifications related to the platform's functionalities.

Data processing and purpose

Your privacy is very important to us, and we handle your personal data with care and responsibility.

Whenever we process your data, we do so in accordance with LGPD and GDPR regulations, acting transparently and securely.

Depending on the context, we may process your data in two different roles:

• **As data processors:** This occurs primarily when we receive your data from a Dynamox client who has contracted our services/products and needs to grant you access to Dynamox Platform. In these cases, we process your data according to the instructions and determinations of the Data Controller — the client who contracted our services/products.

• **As data controllers:** In some situations, we determine the purposes and means of processing your personal data. In these cases, we act as Controllers, responsible for deciding how and why your data is processed, always in accordance with this notice.



We retain your data only for as long as necessary to fulfill the purposes described in this Notice. Therefore, we present the reasons and objectives for processing your personal data:

When acting as Data Processor, the main purposes are:

• Managing authentication and access to the Platform;
• Executing functionalities contracted by the Controller;
• Providing support and maintenance of the Platform to ensure proper functionality.

When acting as Data Controller, the main purposes are:

• Sending marketing communications about products, updates, services, Dynamox events, and industry news, as well as understanding your preferences and personalizing platform content to offer the best possible experience;xx
• Pursuing Dynamox's legitimate interests, always respecting individual rights and freedoms;
• Including users in a database for testing, research, and interviews regarding product usability;
• Sending invitations to participate in usability tests, surveys, or interviews related to our products and services;
• Ensuring the security of Dynamox virtual environment and its users.

Legal bases for data processing:

• Compliance with legal obligations: When required by law or regulatory mandate;
• Contract execution: When necessary to fulfill contractual obligations or execute a contract;
• Exercise of rights in legal, administrative, or arbitration proceedings: When required in such contexts;
• Legitimate interest of the Controller: When we have a legitimate purpose that does not infringe on your rights and freedoms;

• Fraud prevention and user security: In identification and authentication processes on our platforms, always safeguarding fundamental rights and freedoms;
• Platform security: To maintain a safe environment for all users;
• Consent: When applicable and freely, expressly provided by you.



Sharing of personal data

Dynamox may share your personal data with subprocessors or contracted third parties whenever necessary. In our commitment to ensuring the security of our products, we evaluate each partner and their security mechanisms before establishing any new partnership, to ensure they are aligned with our standards. In such cases, Dynamox remains responsible for the processing of personal data carried out by these third parties, ensuring they uphold the same level of commitment to privacy and data protection obligations as Dynamox.

Currently, Dynamox shares your data with certain third parties, which are listed in the Platform's Terms of Use available at www.dynamox.net

We may carry out international transfers of Personal Data when using products, services, technologies, or business partners that are located or hosted outside Brazil, including countries within the European Union.

In such cases, we ensure that the processing and transfer of data are conducted in compliance with Law No. 13.709/2018 (General Data Protection Law – LGPD) and other applicable regulations, including Resolution CD/ANPD No. 19/2024.

If you have questions about which countries your data is shared with or wish to request additional information about the safeguards applicable to international transfers of your Personal Data, you may do so through the contact channels provided in this Privacy Notice.



Safeguard measures

We take your privacy very seriously and adopt all necessary measures to protect your personal data.

Dynamox adheres to high standards of information security and is certified under international standards ISO 27001, 27017, 27018, and 27701. These certifications confirm that we apply globally recognized technical and organizational controls focused on information security management, personal data protection in cloud computing environments, and privacy governance. This ensures the confidentiality, integrity, and availability of personal data processed on our platform, always in accordance with best practices and applicable regulatory requirements.

As part of this commitment, all Dynamox products are governed by the principles of Privacy by Design and Privacy by Default — meaning that from the earliest stages of any project, we prioritize the protection of your data at every step of development. From your very first access to any of our platforms, your data is already protected by the highest level of security available.

In addition to technical measures, our employees undergo continuous training in privacy and information security awareness, reinforcing our commitment to protecting your data.

Use of cookies

Dynamox Platform, together with our partners, uses cookies and similar technologies to provide you with the best possible experience. These tools help us deliver, maintain, and improve our services, while making your navigation more practical and personalized.

You can choose how you want to use them: by clicking “Accept,” you agree to the use of all cookies; alternatively, you can click “Customize” to adjust your preferences. You can also control or disable cookies directly in your browser settings.

Please note: if you choose to restrict the use of cookies, some platform features may not function optimally.



Your right

You have the right to access any personal information we process about you, as provided under Article 18 of the LGPD.

You may also request, at any time, to exercise other rights guaranteed by law, such as:

• Right to confirmation of data processing;
• Right to access your personal data;
• Right to correct your data — in this case, we may request verification to ensure data accuracy;
• Right to anonymization, blocking, or deletion — unless retention is required by law;
• Right to object to processing — in some cases, Dynamox may demonstrate a legitimate purpose for processing;
• Right to data portability;
• Right to revoke consent, if applicable;
• Right to request deletion or restriction of processing (when applicable), in accordance with data protection laws;
• Right to object to direct marketing;
• Right to be informed about any automated decision-making processes we may use.



When Dynamox acts as a Processor of your personal data, fulfilling any of the above requests will depend on information provided by the Controller — which, in this case, is the Dynamox client who contracted our products or services. This is because, under the LGPD, the Controller is responsible for determining how personal data should be processed. But don't worry — we will work closely with the Controller to ensure your request is addressed in the best possible way.

To exercise your rights, you can use the Privacy Web Form. We are available to review your request and, where possible, respond as quickly and securely as we can.

If you still have questions about how data is processed at Dynamox, you can also contact us via email at dpo@dynamox.net.

Dynamox reserves the right to make changes to this notice whenever necessary. The updated version will always be available on our website at https://dyp.dynamox.solutions, under the "Privacy Notice" tab. We recommend checking this document periodically.



Glossary

Processing Agents: The Controller and the Processor.

Dynamox Virtual Environment: The online space provided by Dynamox, which includes the platform, systems, and tools used by clients to access and use services.

Anonymization: The use of reasonable and currently available technical means during processing that render data no longer associable, directly or indirectly, with an individual.

Dynamox Client: An individual or legal entity that has acquired a product and/or service from Dynamox and, as a result, uses Dynamox Platform, potentially providing personal data of their own or of third parties (such as employees) to enable the use of services.

Consent: A free, informed, and unequivocal expression by which the data subject agrees to the processing of their personal data for a specific purpose.

Controller: The entity that determines how and for what purpose personal data will be used. This Notice outlines situations in which either Dynamox or the Dynamox Client acts as the Controller.

Cookies: Small text files stored on the user's device by visited websites, containing information such as preferences and login data. They are used to personalize and enhance the browsing experience.

Anonymized Data: Data related to a data subject that cannot be identified, considering the use of reasonable and available technical means at the time of processing.

Personal Data: Information related to an identified or identifiable natural person.

Sensitive Personal Data: Personal data concerning racial or ethnic origin, religious beliefs, political opinions, membership in unions or organizations of a religious, philosophical, or political nature, data related to health or sexual life, genetic or biometric data, when linked to a natural person.

Dynamox Platform: The software owned by Dynamox, through which you, the user, may access the functionalities contracted either directly or through a Dynamox Client.

Data Protection Officer (DPO): The individual appointed by the Controller and Processor to act as a communication channel between the Controller, data subjects, and the National Data Protection Authority (ANPD).

ISO 27001: An international standard that defines requirements for information security management systems, establishing practices to preserve the confidentiality, integrity, and availability of information.

ISO 27017: An international standard that provides specific guidelines for information security in cloud computing services, applicable to both providers and clients.

ISO 27018: An international standard that establishes controls and protection measures for personal data in public cloud computing services.

ISO 27701: An international standard that complements ISO 27001 and defines guidelines for establishing, implementing, maintaining, and improving privacy information management systems (PIMS), helping organizations manage privacy within their operational context.

Processor: The entity that processes personal data according to the Controller's instructions. Dynamox may act as a Processor when handling personal data on behalf of its clients (e.g., employee data provided by a client acting as the Controller).

Data subject: The natural person to whom the personal data being processed refers.

International data transfer: The transfer of personal data to a foreign country or to an international organization of which the country is a member.

Processing: Any operation performed with personal data, including collection, production, reception, classification, use, access, reproduction, transmission, distribution, processing, filing, storage, deletion, evaluation or control of information, modification, communication, transfer, dissemination, or extraction.

Legal bases for processing: The legal grounds provided by the LGPD that authorize the use of personal data. These include consent from the data subject, legal obligations, contract execution, among others. They are essential to ensure the legality of data processing.

Website managed by Dynamox: Web pages maintained by Dynamox where clients can find information, services, and access to the virtual environment.

Sub-processors: A sub-processor is an individual or legal entity contracted by the Processor to assist in the processing of personal data on behalf of the Controller.





Dynamox

Disclosure – Public – Version 05 – October 2026